



OFFICE OF INFORMATION MANAGEMENT & TECHNOLOGY

News Release

NEIL ABERCROMBIE
GOVERNOR

SANJEEV "SONNY" BHAGOWALIA
CHIEF INFORMATION OFFICER

For Immediate Release
Sept. 17, 2013

STATE REQUESTS PROPOSALS FOR STATEWIDE FINANCIAL AND HUMAN RESOURCES MANAGEMENT SYSTEM

HONOLULU – The State of Hawaii today issued a request for proposal (RFP) to develop an integrated financial and human resources management system, also known as an enterprise resource planning (ERP) system.

“The implementation of the ERP system is one of the top initiatives in our state’s Business and Information Technology Transformation Plan, unveiled and launched last year,” Gov. Neil Abercrombie said. “The ERP system will dramatically improve the way government conducts its business by reducing labor-intensive, paper-based processes, eliminating the need for duplication of efforts, and allowing state workers to provide improved services to taxpayers faster, more efficiently, and at a reduced cost.”

Under the guidance of state Finance Director Kalbert Young and with support from state Chief Information Officer (CIO) Sanjeev “Sonny” Bhagowalia, the RFP process will identify and engage with a contractor to provide an ERP solution to modernize selected information technology (IT) systems and processes. Components of the ERP solution will include seven functions: financial management, acquisition management, asset management, grants management, human resource management, payroll, and time and attendance.

“The expectation of the new system will be to provide accurate and near-real time financial, personnel and acquisition data, so the state can optimize its resources and make better-informed decisions for budgeting, fiscal planning and policy making,” Young said. “Over the past few decades, the state has made a relatively minimal investment in its core business systems and the supporting technology. With an ERP system, we will have contemporary data and tools to support decisions based on statewide business benefits.”

The state’s Business and Information Technology Transformation Plan, developed by the Office of Information Management and Technology, also calls for consolidating more than 750 fragmented legacy systems into fewer, integrated, enterprise-wide solutions that facilitate

(MORE)

improved information sharing. Full-implementation of the ERP system will occur over a five-year period.

“The state must invest in replacing existing systems that have been used beyond their intended life-cycle,” Bhagowalia added. “By implementing modern, integrated technologies related to ERP, the state would achieve operational efficiencies through automation and eliminate more than 120 existing systems. We applaud the dedication and professionalism of state workers at various levels who have been involved with this initiative to streamline work processes in order to improve the way services are delivered to taxpayers.”

The RFP was one of the key deliverables in support of the ERP program. Other documents completed during this engagement included:

- Feasibility Study Report to determine the business case for investing in an ERP solution.
- Documentation of the Functional and Technical Requirements for a State ERP solution.
- IT Security Assessment to determine the state’s security posture.
- IT Benchmark Studies to understand the state’s technical readiness to implement and support an ERP solution.

Written submittals are due no later than Dec. 3, 2013, at 2 p.m., (Hawaii Standard Time) in the manner described in the RFP.

To participate in the ERP RFP process, vendors must register to use the Hawaii State eProcurement (HlePRO) system. Registration information is available at the State Procurement Office website at hawaii.gov/spo.

###

For more information, contact:

Jocelyn Collado

Office: (808) 586-1930 ext. 540

Cell: (808) 392-5737

jocelyn.b.collado@hawaii.gov