



**STATE OF HAWAII**  
**DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT**  
235 S. BERETANIA STREET  
HONOLULU, HAWAII 96813-2437

This report is submitted by the Department of Human Resources Development (HRD) in compliance with Section 72, Act 41, 2004 SLH, which provides as follows:

SECTION 72. Provided that of the general fund appropriation for work force attraction, selection, classification and effectiveness (HRD 102), the sum of \$4,933,726 for fiscal year 2003-2004 and the sum of [~~4,933,726~~] \$7,989,622 for fiscal year 2004-2005 shall be expended for workers' compensation claims; and provided further that the department of human resources development shall submit a detailed report each year of all expenditures (page 2), including the:

- (1) Number of claims for workers' compensation claim payments (page 3);
- (2) Statistics on the duration of payments made to claimants; (pages 4 and 5);
- (3) Statistics on the average compensation paid per claimant (page 6); and
- (4) Breakdown of the claims paid by department (page 7).

Respectfully submitted,

Kathleen N. A. Watanabe  
Director

DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT  
Itemized Expenditure Report  
Section 72 of Act 41, SLH 2004

<u>Code</u>	<u>Payment Type</u>	<u>Amount Paid</u>
2900	Attorney General Legal Services	\$ 66,000.00
6701	Temporary Total	707,028.72
6702	Temporary Partial	1,576.37
6703	Permanent Total	298,662.24
6704	Permanent Partial	1,811,730.52
6705	Dependent	103,842.26
6706	Disfigurement	103,749.24
6707	Medical	2,500,328.71
6708	Attendant	12,096.00
6709	Vocational Rehabilitation	137,397.42
6710	Mileage	0.00
6711	Benefit Adjustment	76,504.33
6712	Non-Reportable Expense	2,105,694.13

Fiscal Year 2004 Appropriation G-103-P  
Source: DAGS MBPE02-B

Number of Claims for Workers' Compensation Claim Payments

- 1816 : ECD processed 1816 individual claims during FY2004.
- 927 : Of the 1816 active claims, 927 were closed.
- 888 : Of the 1816 active claims, 888 continued to be active into FY2005.

<b>Department</b>	<b>Closed Status as of 06/30/2004</b>	<b>Open Status as of 06/30/2004</b>	<b>Active FY2004</b>
AGR	32	16	48
AGS	103	74	177
ATG	14	31	45
BED	10	6	16
BUF	5	8	13
CCA	8	8	16
DEF	25	19	44
GOV	2	2	4
HHL	7	5	12
HMS	126	120	246
HOR	2	3	5
HRD	2	3	5
HTH	212	217	429
LBR	27	19	46
LNR	92	70	162
LRB		2	2
LTG	1	1	2
PSD	248	276	525
SEN		2	2
TAX	11	6	17
<b>Grand Total</b>	<b>927</b>	<b>888</b>	<b>1816</b>

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Duration of Payments Made to Claimants Whose Claims Were Closed During FY 04

- 724 : Or 78% of the 927 claims closed were active for less then 2 years.
- 64 : Or 07% of the claims closed were 'long standing' (5+ years).
- 1.57: The closed status claims were active an average of 1.57 years.

Count of Claim Nbr	Duration ▼						
Department ▼	< 1 YR	1 YR - 2 YR	2 YR - 3 YR	3 YR - 4 YR	4 YR - 5 YR	5+ YR	Grand Total
AGR	24	3	2	1		2	32
AGS	59	22	6	6	2	8	103
ATG	8	1	3	1	1		14
BED	7		1	1		1	10
BUF	3	1	1				5
CCA	6	1	1				8
DEF	12	4	2	2		5	25
GOV	1	1					2
HHL	6	1					7
HMS	89	30	3	4			126
HOR	1	1					2
HRD	1			1			2
HTH	106	52	19	14	6	15	212
LBR	14	4	1	2	1	5	27
LNR	58	14	11	3		6	92
LTG		1					1
PSD	133	49	27	12	5	22	248
TAX	9	2					11
Grand Total	537	187	77	47	15	64	927
of the 927 closed status as of 06/30/2003	0.58	0.20	0.08	0.05	0.02	0.07	
of the 1816 active claims fy2004	0.30	0.10	0.04	0.03	0.01	0.04	

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Duration of Payments Made to Claimants Whose Claims Remained Open

- 479 : Or 53% of the Open carryover have been active for less then 2 years.
- 175 : Or 20% of the Active claims are carried over into the next FY are 'long standing'.
- 2.8 : The carryover claims have been active an average of 2.8 years.

Count of Claim Nbr	Duration ▼						
Department ▼	< 1 YR	1 YR - 2 YR	2 YR - 3 YR	3 YR - 4 YR	4 YR - 5 YR	5+ YR	Grand Total
AGR	7	2	1		1	5	16
AGS	26	16	6	3	6	17	74
ATG	12	4	3	3	1	8	31
BED	3					3	6
BUF			2	1		5	8
CCA	5	1				2	8
DEF	8	1	3	1	1	5	19
GOV		1				1	2
HHL	2	2				1	5
HMS	58	25	12	24		1	120
HOR	1	1	1				3
HRD	1		1			1	3
HTH	72	33	30	9	14	59	217
LBR	12	2	2		2	1	19
LNR	22	13	11	10	2	12	70
LRB	1	1					2
LTG						1	1
PSD	91	51	37	25	20	53	277
SEN	1		1				2
TAX	2	2	1		1		6
Grand Total	324	155	111	76	48	175	889
of the <b>889 open status</b> as of 06/30/2004	0.36	0.17	0.12	0.05	0.05	0.20	
of the <b>1816 active claims</b> fy2004	0.18	0.09	0.06	0.04	0.03	0.10	

Benefits Processed

- 16,630 : The number of payment requests processed
- 13039 : Or 78% of the processed were 'medical'
- .3977 : Medical Benefits made up almost 40% of the total dollar expenditures
- \$403.08 : The average benefit processed

<b>Benefit Type</b>	<b># of Processed Benefits</b>	<b>% of Processed Benefits</b>	<b>Average \$ Processed</b>	<b>Total \$ Processed</b>	<b>% of Total \$</b>
<b>ATT</b>	24	0.0014	504.00	12,096.00	0.0018
<b>BAD</b>	262	0.0158	519.55	136,122.76	0.0203
<b>DFG</b>	65	0.0039	1,382.23	89,845.00	0.0134
<b>DTH</b>	34	0.0020	3,054.18	103,842.26	0.0155
<b>EXP</b>	1518	0.0913	500.55	759,833.69	0.1134
<b>MED</b>	13039	0.7841	204.48	2,666,198.56	0.3977
<b>MIL</b>	1	0.0001	120.00	120.00	0.0000
<b>PPD</b>	314	0.0189	5,772.78	1,812,652.45	0.2704
<b>PTD</b>	304	0.0183	924.91	281,171.22	0.0419
<b>TPD</b>	5	0.0003	315.27	1,576.37	0.0002
<b>TTD</b>	792	0.0476	888.40	703,613.58	0.1050
<b>VCR</b>	272	0.0164	500.62	136,168.47	0.0203
<b>TOTAL</b>	<b>16630</b>		<b>403.08</b>	<b>6,703,240.36</b>	

ATT: ATTENDANT CARE  
 BAD: BENEFIT ADJUSTMENT  
 DFG: DISFIGUREMENT  
 DTH: DEATH  
 EXP: EXPENSE  
 MED: MEDICAL  
 MIL: MILEAGE  
 PPD: PERMANENT PARTIAL DISABILITY  
 PTD: PERMANENT TOTAL DISABILITY  
 TPD: TEMPORARY PARTIAL DISABILITY  
 TTD: TEMPORARY TOTAL DISABILITY  
 VCR: VOCATIONAL REHABILITATION

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Claims Paid Per Department and Average Compensation Paid Per Claimant

- \$3691.21 : ECD processed an average of \$3691.21 per active claim in FY2004.

CHART 2: TOTAL PAYMENTS PER BENEFIT TYPE BY DEPT														
Department	Count of Claim Nbr	ATT	BAD	DFG	DTH	EXP	MED	MIL	PPD	PTD	TPD	TTD	VCR	Grand Total
AGR	48			330.00		23,461.25	27,866.76		66,102.53					117,760.54
AGS	177		18,655.02	5,300.00	40,751.47	50,234.76	273,950.26		154,320.56	17,436.71		102,748.97	54,658.55	718,056.30
ATG	45		9,464.76			20,664.93	54,682.81		8,533.20	20,025.30		30,616.68		143,987.68
BED	16			75.00		377.48	4,143.43		15,235.20					19,831.11
BUF	13	12,096.00				2,520.37	20,990.95							35,607.32
CCA	16			800.00		2,895.22	28,077.40		51,199.20					82,971.82
DEF	44			1,475.00		13,225.20	69,757.44		69,814.75					154,272.39
GOV	4						8,899.75							8,899.75
HHL	12						1,817.58							1,817.58
HMS	246			34,475.00		85,746.08	301,152.77		221,477.55	125,332.63		30,307.02	2,875.02	801,366.07
HOR	5					2,230.73	9,530.91		18,773.04					30,534.68
HRD	5					242.63	16,298.87							16,541.50
HTH	429		68,914.14	2,550.00		220,581.88	772,259.05		471,367.10	38,951.16		130,600.76	12,143.44	1,717,367.53
LBR	46			400.00		13,523.20	83,060.07		1,000.00			22,313.90	10,580.24	130,877.41
LNR	162			6,240.00	13,090.79	55,366.36	135,717.75		166,249.68		1,576.37	22,693.19	3,438.24	404,372.38
LRB	2			500.00										500.00
LTG	2					530.12	3,891.55					17,293.50		21,715.17
PSD	525		39,088.84	37,700.00	50,000.00	263,341.80	833,228.41	120.00	568,579.64	79,425.42		331,278.23	48,272.01	2,251,034.35
SEN	2					2,378.26	5,516.64					15,761.33	4,200.97	27,857.20
TAX	17					2,513.42	15,356.16							17,869.58
<b>Grand Total</b>	<b>1816</b>	<b>12,096.00</b>	<b>136,122.76</b>	<b>89,845.00</b>	<b>103,842.26</b>	<b>759,833.69</b>	<b>2,666,198.56</b>	<b>120.00</b>	<b>1,812,652.45</b>	<b>281,171.22</b>	<b>1,576.37</b>	<b>703,613.58</b>	<b>136,168.47</b>	<b>6,703,240.36</b>

  

CHART 3: AVERAGE DOLLAR PER ACTIVE CLAIM BY DEPT														
Department	Count of Claim Nbr	ATT	BAD	DFG	DTH	EXP	MED	MIL	PPD	PTD	TPD	TTD	VCR	Grand Total
AGR	48			6.88		488.78	580.56		1,377.14					2,453.34
AGS	177		105.40	29.94	230.23	283.81	1,547.74		871.67	96.51		580.50	308.81	4,056.82
ATG	45		210.33			459.22	1,215.17		189.63	445.01		680.37		3,199.73
BED	16			4.69		23.59	258.96		952.20					1,239.44
BUF	13	930.46				193.87	1,614.69							2,739.02
CCA	16			50.00		180.95	1,754.84		3,199.95					5,185.74
DEF	44			33.52		300.57	1,585.40		1,586.70					3,506.19
GOV	4						2,224.94							2,224.94
HHL	12						151.47							151.47
HMS	246			140.14		348.56	1,224.20		900.32	509.48		123.20	11.69	3,257.59
HOR	5					446.15	1,906.18		3,754.61					6,106.94
HRD	5					48.53	3,259.77							3,308.30
HTH	429		160.64	5.94		514.18	1,800.14		1,098.76	90.80		304.43	28.31	4,003.19
LBR	46			8.70		293.98	1,805.65		21.74			485.08	230.01	2,845.16
LNR	162			38.52	80.81	341.77	837.76		1,026.23		9.73	140.08	21.22	2,496.13
LRB	2			250.00										250.00
LTG	2					265.06	1,945.78					8,646.75		10,857.59
PSD	525		74.45	71.81	95.24	501.60	1,587.10	0.23	1,083.01	151.29		631.01	91.95	4,287.88
SEN	2					1,189.13	2,758.32					7,880.67	2,100.49	13,928.60
TAX	17					147.85	903.30							1,051.15
<b>Grand Total</b>	<b>1816</b>	<b>6.66</b>	<b>74.96</b>	<b>49.47</b>	<b>57.18</b>	<b>418.41</b>	<b>1,468.17</b>	<b>0.07</b>	<b>998.16</b>	<b>154.83</b>	<b>0.87</b>	<b>387.45</b>	<b>74.98</b>	<b>3,691.21</b>