

LINDA LINGLE  
GOVERNOR OF HAWAII



KATHLEEN N. A. WATANABE  
DIRECTOR

JANICE T. KEMP  
DEPUTY DIRECTOR

**STATE OF HAWAII**  
**DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT**  
235 S. BERETANIA STREET  
HONOLULU, HAWAII 96813-2407

This report is submitted by the Department of Human Resources Development (HRD) in compliance with Section 72, Act 200, 2003 SLH, which provides as follows:

SECTION 72. Provided that of the general fund appropriation for work force attraction, selection, classification and effectiveness (HRD 102), the sum of \$4,933,726 for fiscal year 2003-2004 and the sum of \$4,933,726 for fiscal year 2004-2005 shall be expended for workers' compensation claims; and provided further that the department of human resources development shall submit a detailed report each year of all expenditures including the:

- (1) Number of claims for workers' compensation claim payments (page 2);
- (2) Statistics on the duration of payments made to claimants; (pages 3 and 4);
- (3) Statistics on the average compensation paid per claimant (page 5); and
- (4) Breakdown of the claims paid by department (page 6).

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Kathleen N. A. Watanabe".

Kathleen N. A. Watanabe  
Director

Number of Claims for Workers' Compensation Claim Payments

- 1725 : ECD processed 1725 individual claims during FY2003
- 1056 : Of the 1725 active claims, 1056 were closed.
- 669 : Of the 1725 active claims, 669 continued to be active into FY2004.

<b>Department</b>	<b>Closed Status as of 06/30/2003</b>	<b>Open Status as of 06/30/2003</b>	<b>Active FY2003</b>
AGR	37	11	48
AGS	106	63	169
ATG	15	21	36
BED	15	3	18
BUF	6	8	14
CCA	6	3	9
DEF	20	17	37
GOV	1	3	4
HHL	6	2	8
HMS	121	78	199
HOR	1	3	4
HRD	3	2	5
HTH	251	171	422
LBR	26	14	40
LNR	108	56	164
LRB		1	1
LTG	3	1	4
PSD	315	206	521
SEN		1	1
TAX	16	5	21
<b>Grand Total</b>	<b>1056</b>	<b>669</b>	<b>1725</b>

Section 72 of Act 200, SLH 2003

Duration of Payments Made to Claimants Whose Claims Were Closed During FY 03

- 805 : Or 76% of the 1056 claims closed were active for less then 2 years
- 84 : Or 08% of the claims closed were 'long standing' (5+ years)
- 1.7 : The closed status claims were active an average of 1.7 years

Count of Claim Nbr	Duration ▼						Grand Total
Department ▼	< 1 YR	1 YR - 2 YR	2 YR - 3 YR	3 YR - 4 YR	4 YR - 5 YR	5+ YRS	Grand Total
AGR	31	1	2	1		2	37
AGS	71	14	8	6		7	106
ATG	8	3	2	1		1	15
BED	11		1	1		2	15
BUF	2	1	2			1	6
CCA	4	1	1				6
DEF	7	5	3	1	1	3	20
GOV				1			1
HHL	4	1				1	6
HMS	83	30	7	1			121
HOR	1						1
HRD	2				1		3
HTH	126	52	26	15	17	15	251
LBR	15	6	1	1		3	26
LNR	68	25	4	1	1	9	108
LTG	1	1				1	3
PSD	159	60	30	18	9	39	315
TAX	10	2	3	1			16
Grand Total	603	202	90	48	29	84	1056
of the <b>1056 closed status</b> as of 06/30/2003	0.57	0.19	0.09	0.05	0.03	0.08	
of the <b>1725 active</b> claims fy2003	0.35	0.12	0.05	0.03	0.02	0.05	

Section 72 of Act 200, SLH 2003

Duration of Payments Made to Claimants Whose Claims Remained Open

- 445 : Or 52% of the Open carryover have been active for less then 2 years
- 157 : Or 09% of the Active claims are carried over into the next FY are 'long standing'
- 3.1 : The carryover claims have been active an average of 3.1 years

Count of Claim Nbr	Duration						
Department	< 1 YR	1 YR - 2 YR	2 YR - 3 YR	3 YR - 4 YR	4 YR - 5 YR	5+ YRS	Grand Total
AGR	4	1		1		5	11
AGS	29	5	2	8	2	17	63
ATG	5	3	3	2	1	7	21
BED					1	2	3
BUF		2	1			5	8
CCA	1					2	3
DEF	2	4	2	1		8	17
GOV	2				1		3
HHL	2						2
HMS	39	12	26		1		78
HOR	2	1					3
HRD		1				1	2
HTH	48	33	11	15	13	51	171
LBR	3	4	1	4		2	14
LNR	15	14	11	2	4	10	56
LRB	1						1
LTG						1	1
PSD	62	45	25	18	10	46	206
SEN		1					1
TAX	3	1		1			5
Grand Total	218	127	82	52	33	157	669
of the <b>669 open status</b> as of 06/30/2003	0.33	0.19	0.12	0.08	0.05	0.23	
of the <b>1725 active</b> claims fy2004	0.13	0.07	0.05	0.03	0.02	0.09	

Section 72 of Act 200, SLH 2003

Benefits Processed

- 14,694 : The number of payment requests processed
- 11,953 : Or 81% of the processed were 'medical'
- .4874 : Medical Benefits made up almost 50% of the total dollar expenditures
- \$387.26 : The average benefit processed

<b>Benefit Type</b>	<b># of Processed Benefits</b>	<b>% of Processed Benefits</b>	<b>Average \$ Payment</b>	<b>Total \$ Payment</b>	<b>% of Total \$</b>
<b>ATT</b>	24	0.0016	504.00	12,096.00	0.0021
<b>BAD</b>	232	0.0158	592.70	137,506.36	0.0242
<b>DFG</b>	55	0.0037	495.09	27,230.00	0.0048
<b>DTH</b>	24	0.0016	543.96	13,055.02	0.0023
<b>EXP</b>	1,138	0.0774	616.14	701,163.73	0.1232
<b>MED</b>	11,953	0.8135	232.03	2,773,416.33	0.4874
<b>OTH</b>	1	0.0001	6,000.00	6,000.00	0.0011
<b>PPD</b>	233	0.0159	5,284.23	1,231,225.77	0.2164
<b>PTD</b>	293	0.0199	461.27	135,152.23	0.0238
<b>TPD</b>	2	0.0001	9,985.82	19,971.64	0.0035
<b>TTD</b>	627	0.0427	899.56	564,022.87	0.0991
<b>VCR</b>	111	0.0076	625.46	69,426.60	0.0122
<b>VRM</b>	1	0.0001	103.60	103.60	0.0000
<b>Grand Total</b>	<b>14,694</b>		<b>387.26</b>	<b>5,690,370.15</b>	

ATT: ATTENDANT CARE  
 BAD: BENEFIT ADJUSTMENT  
 DFG: DISFIGUREMENT  
 DTH: DEATH  
 EXP: EXPENSE  
 MED: MEDICAL  
 OTH: OTHER MILEAGE  
 PPD: PERMANENT PARTIAL DISABILITY  
 PTD: PERMANENT TOTAL DISABILITY  
 TPD: TEMPORARY PARTIAL DISABILITY  
 TTD: TEMPORARY TOTAL DISABILITY  
 VCR: VOCATIONAL REHABILITATION  
 VCM: VOCATIONAL REHABILITATION MEDICAL

Section 72 of Act 200, SLH 2003

Claims Paid Per Department and Average Compensation Paid Per Claimant

- \$3298.77 : ECD processed an average of \$3298.77 per active claim in FY2003.

CHART 2: TOTAL PAYMENTS PER BENEFIT TYPE BY DEPT															
Department	Count of Claim Nbr	ATT	BAD	DFG	DTH	EXP	MED	OTH	PPD	PTD	TPD	TTD	VCR	VRM	Grand Total
AGR	48			225.00		9,723.14	38,284.48		10,495.10						58727.72
AGS	169		18,633.10	2,925.00		36,642.05	166,287.78		149,688.42	16,714.19		93,265.09	12,295.38		496,451.01
ATG	36		9,438.90			36,001.28	34,535.84		15,007.20	19,149.87					114,133.09
BED	18					3,025.29	6,346.24		6,002.88						15,374.41
BUF	14	12,096.00		100.00		795.91	28,039.75		9,408.08						50,439.74
CCA	9					393.20	16,445.06								16,838.26
DEF	37			7,150.00		7,762.70	48,379.70		99,466.83						162,759.23
GOV	4					890.74	2,263.32								3,154.06
HHL	8			300.00		1,015.62	5,393.96		21,564.72						28,274.30
HMS	199			1,175.00		77,662.54	564,907.87		58,649.43			27,904.89	2,489.97		732,789.70
HOR	4						6,660.19								6,660.19
HRD	5					93.60	7,918.52		3,519.36						11,531.48
HTH	422		72,260.15	6,075.00		188,837.73	606,138.20		330,028.04	43,770.01		73,604.38			1,320,713.51
LBR	40			125.00		25,939.87	60,045.95		15,000.00			6,300.00			107,410.82
LNR	164			2,375.00	13,055.02	37,802.90	216,956.14		132,389.85		19,779.84	28,491.69	4,655.66		455,506.10
LRB	1					2,835.53									2,835.53
LTG	4			325.00		628.91	4,991.57		8,184.00			15,781.50			29,910.98
PSD	521		37,174.21	6,455.00		265,964.90	933,926.45	6,000.00	361,495.78	55,518.16	191.80	299,920.59	49,985.59	103.60	2,016,736.08
SEN	1						17,423.20					18,754.73			36,177.93
TAX	21					5,147.82	8,472.11		10,326.08						23,946.01
<b>Grand Total</b>	<b>1725</b>	<b>12,096.00</b>	<b>137,506.36</b>	<b>27,230.00</b>	<b>13,055.02</b>	<b>701,163.73</b>	<b>2,773,416.33</b>	<b>6,000.00</b>	<b>1,231,225.77</b>	<b>135,152.23</b>	<b>19,971.64</b>	<b>564,022.87</b>	<b>69,426.60</b>	<b>103.60</b>	<b>5,690,370.15</b>
CHART 3: AVERAGE DOLLAR PER ACTIVE CLAIM BY DEPT															
Department	Count of Claim Nbr	ATT	BAD	DFG	DTH	EXP	MED	OTH	PPD	PTD	TPD	TTD	VCR	VRM	Grand Total
AGR	48			4.69		202.57	797.59		218.65						1,223.49
AGS	169		110.26	17.31		216.82	983.95		885.73	98.90		551.86	72.75		2,937.58
ATG	36		262.19			1,000.04	959.33		416.87	531.94					3,170.36
BED	18					168.07	352.57		333.49						854.13
BUF	14	252.00		2.08		16.58	584.16		196.00						1,050.83
CCA	9					43.69	1,827.23								1,870.92
DEF	37			193.24		209.80	1,307.56		2,688.29						4,398.90
GOV	4					222.69	565.83								788.52
HHL	8			37.50		126.95	674.25		2,695.59						3,534.29
HMS	199			5.90		390.26	2,838.73		294.72			140.23	12.51		3,682.36
HOR	4						1,665.05								1,665.05
HRD	5					18.72	1,583.70		703.87						2,306.30
HTH	422		171.23	14.40		447.48	1,436.35		782.06	103.72		174.42			3,129.65
LBR	40			3.13		648.50	1,501.15		375.00			157.50			2,685.27
LNR	164			14.48	79.60	230.51	1,322.90		807.26		120.61	173.73	28.39		2,777.48
LRB	1					2,835.53									2,835.53
LTG	4			81.25		157.23	1,247.89		2,046.00			3,945.38			7,477.75
PSD	521		71.35	12.39		510.49	1,792.57	11.52	693.85	106.56	0.37	575.66	95.94	0.20	3,870.89
SEN	1						17,423.20					18,754.73			36,177.93
TAX	21					245.13	403.43		491.72						1,140.29
<b>Grand Total</b>	<b>1725</b>	<b>7.01</b>	<b>79.71</b>	<b>15.79</b>	<b>7.57</b>	<b>406.47</b>	<b>1,607.78</b>	<b>3.48</b>	<b>713.75</b>	<b>78.35</b>	<b>11.58</b>	<b>326.97</b>	<b>40.25</b>	<b>0.06</b>	<b>3,298.77</b>