References and Assistance

**Governor’s Office- Media / Communications** – As appropriate, provide status of on-going workplace violence conditions or workplace violence crisis situations.

Director of Communications  
Office of the Governor  
Capitol  
Phone: 808.586.0034

**Attorney General** - Provides legal counsel on personnel actions and issues and department policy review. The department may also be able to provide criminal history background data of applicants.

Employment Law Division  
235 S Beretania Street, 15th Floor  
Honolulu, HI 96813  
Phone: 808.587.2900

Hawaii Criminal Justice Data Center  
465 South King Street, Room 102  
Honolulu, HI 96813  
Phone: 808.587.3100  
Email: hcwdc@hcwdc.hawaii.gov  
Website: www.hawaii.gov/ag/hcwdc

**Health** – ACCESS is a 24 hour crisis hotline service, and other facilities provide counseling and crisis intervention services. Hazard Evaluation and Emergency Response Office (HEER) provides response to releases or threats of releases of hazardous substances and pollutants.

Access (DOH-Adult Mental Health Div)  
P. O. Box 3378  
Honolulu, HI 96801-3378  
Phone: 808.832.3100  
Neighbor Islands Toll Free 1.800.753.6879

Adult Mental Health Division  
Administrator  
1250 Punchbowl Street #256  
Honolulu, HI 96813  
Phone: 808.586.4788

Oahu  
Central Oahu Community Mental Health (MH) Ctr 808.453.1051  
Diamond Head Community MH Center 808.733.9260  
Kalihi-Palama Community MH Center 808.832.5800  
Windward Community MH Center 808.233.3775

Kauai Community Mental Health Center 808.274.3190

Maui Community Mental Health Center 808.984.2150

Lanai Clinic 808.565.6189

Molokai Clinic 808.533.3691
Hawaii (Big Island)
East Hawaii Community MH Center     808.933.0409
Hilo Clinic                      808.974.4300
Honokaa Clinic                  808.775.8835
Puna Clinic                     808.965.2240
Waimea Clinic                   808.885.1220
Kau Clinic                      808.929.7331

Hazard Evaluation and Emergency Response (HEER)
919 Ala Moana Blvd. #206
Honolulu, HI  96814
Phone:  808.586.4249 (M-F/bus. Hrs.) or 247.2191 (24 hr.)

Accounting & General Services – Central Services Division (CSD) performs damage assessments, repair, maintenance, and clean up services. Public Works (PW) maintains blueprints on all DAGS owned facilities (DOT, UH, HHA, DOE excluded).

Central Services Division (CSD)       Public Works Division (PW)
729B Kakoi Street                  1151 Punchbowl St., Rm. 426
Honolulu, HI  96819                  Honolulu, HI   96813
Phone: 808.831.6730                  Phone:  808.586.0526

Public Safety Department - (Civic Center Area Only)

Deputy Sheriff's Office
Security Dispatch
Phone: 808.586.1352 or 586.1353

Human Resources Development – The Employee Assistance Office facilitates, when available, the funding for counseling services provided in the REACH program. The Safety Office provides workplace violence assessment and training, and the Labor Relations Office advises departments on labor relations issues and bargaining contract interpretations.

Employee Assistance Office (EAO)       Labor Relations Office (LR)
235 S. Beretania St. #1004             235 S. Beretania St., 14th Floor
Honolulu, HI  96813                   Honolulu, HI   96813
Phone: 808.587.1050                   Phone:  808.587.0911
Website: http://hawaii.gov/hrd/main/EEBenefits/

Safety Office (SO)
235 S. Beretania St., #1303
Honolulu, HI  96813
Phone: 808.587.1060
Website: www.hawaii.gov/hrd/main/ecd
**Labor & Industrial Relations** - The Hawaii Occupational Safety and Health Division (HIOSH) provides hazard assessment and responds to employee safety complaints. The Workforce Development Division (WDD) provides employment and training services for job seekers and employers.

Hawaii Occupational Safety and Health (HIOSH) Division
Department of Labor and Industrial Relations
830 Punchbowl Street, Room 423
Honolulu, HI 96813
Phone: 808.586.9100 for information - answering machine
808.586.9092 complaints by employees
Website: [www.hawaii.gov/labor/hiosh](http://www.hawaii.gov/labor/hiosh)

Workforce Development Division (WDD)
830 Punchbowl Street, Room 112
Honolulu, HI 96813
Honolulu Office - Phone: 808.586.8703 Fax: 808.586.8724
Kaneohe Office - Phone: 808.233.3700 Fax: 808.233.3709
Kapolei Office - Phone: 808.692.7630 Fax: 808.692.7643
Waipahu Office - Phone: 808.675.0010 Fax: 808.675.0011
Kauai Office Phone: 808.274.3056 Fax: 808.274.3059
Maui Office Phone: 808.984.2091 Fax: 808.984.2090
Kaunakakai Office Phone: 808.553.1755 Fax: 808.553.1754
Hawaii Office Phone: 808.981.2860 Fax: 808.981.2880
Kona Office Phone: 808.327.4770 Fax: 808.327.4774
County and Low or No Cost Assistance

(The information provided in this section is for the convenience of the reader only. This information is distributed without representation, guarantee, or warranty as to its reliability, as addresses, phone numbers and organizations change.)

Police/Law Enforcement For EMERGENCIES, call 911 (all islands).

Honolulu Police Department
Community Affairs Division
801 South Beretania Street
Honolulu, HI 96813
Phone: 808.529.3100

Hawaii County Police Department
349 Kapiolani Street
Hilo, HI 96720
Phone: 808.961.2264

Maui County Police Department
Internal Affairs
55 Mahalani Street
Wailuku, HI 96793
Phone: 808.241.1711

Kauai County Police Department
3990 Kaana Street #200
Lihue, HI 96766
Phone: 808.244.6325

Community Resources

These resources are from the Workplace Violence – Prevention, Intervention, and Recovery manual developed and coordinated by the Department of the Attorney General, and by no means suggests an endorsement.

Background Checks - Assessment of applicant background histories (professional/vocational, licensing, criminal, traffic).

Goodenow Associates, Inc.
810 Richards Street, #340
Honolulu, HI 96813
Phone: 808.526.2002
Email: info@goodenow.com
Website: www.goodenow.com

Crisis Management Planning and Training Assistance – A listing of resources that can assist to formulate a Crisis Management and Workplace Violence Assessment Team. Agencies may also provide crisis and/or workplace violence training.

American Executive Security
500 Ala Moana Blvd, #400
Honolulu, HI 96820
Attn: Randall Mack
Phone: 808.523.0931
FAX: 808.488.7151
Email: rmack1@prodigy.net

Workplace Solutions, Inc
567 South King Street, Ste. 178
Honolulu, HI 96813
Phone: 808.545.5632 or 800.361.2200 (neighbor islands)
Email: workplacesolutions@hawaii.rr.com
EMA, Inc.  
1600 Kapiolani Blvd., Ste. 214  
Honolulu, HI 96814  
Phone: 808.946.9578  
FAX: 808.946.3578  
Email: info@ema-inc.com

Transcend, Inc.  
743-H Waiakamilo Rd.  
Honolulu, HI 96817  
Attn: Jeff Owens  
Phone: 808.674.8601 or 722.5311  
Email: info@transcendrm.com  
Website: www.transcendrm.com

HR Pacific, Inc.  
3343 Pahoa Ave  
Honolulu, HI 96816  
Phone: 808.732-6783  
Email: berniceshrm@yahoo.com

Rob B. Welch, PhD., CSAC  
615 Piikoi Street, Ste. 1603  
Honolulu, HI 96814  
Phone: 808.596.8778  
Email: DrWelch@aol.com

Human Resource Solutions  
Six Waterfront Plaza, 3rd Floor  
500 Ala Moana Blvd  
Honolulu, HI 96813  
Phone: 808.544.3961  
Email: hrs@hrhawaii.com  
Website: www.hrhawaii.com

Inkinen & Associates  
1003 Bishop St., Ste. 477  
Honolulu, HI 96813  
Attn: Ann Katekaru  
Phone: 808.521.2331  
Email: akatekaru@inkinen.com  
Website: www.inkinen.com

The Mediation Center of the Pacific  
245 North Kukui Street, #206  
Honolulu, HI 96817  
Phone: 808.521.6767  
Email: mcp@mediatehawaii.org  
Website: www.mediatehawaii.org

Pacific Threat Management  
1000 Bishop Street, Ste. 608  
Honolulu, HI 96813  
Phone: 808.526.2006  
Email: PTM@Safeguard-hi.com

Laulima Hawaii  
P. O. Box 29039  
Honolulu, HI 96820  
Phone: 808.842.4940

Mediation Resources

Consultation

Judiciary  
The Center for Alternative Dispute Resolution (ADR)  
417 South King Street, #207  
Honolulu, HI 96813  
Phone: 808.539.4237  
Email: CADR@courts.state.hi.us  
Fax: 808.539.4416
Mediation Services for Fee

Oahu – Mediation Center of the Pacific
245 Kukui Street, #206
Honolulu, HI 96817
Telephone: 808.521.6767
Fax: 538.1454
Website: www.mediatehawaii.org

Maui – Mediation Services of Maui
95 Mahalani Street, #25
Wailuku, HI 96793
Telephone: 808.244.5744
Fax: 808.249.0905
Website: www.mauimediation.org

Hawaii – Ku’ikahi Mediation Center
101 Aupuni Street, #1014B2
Hilo, HI 96720
Telephone: 808.935.7844
Fax: 808.961.9727
Website: www.kuikahi-mediation.org

Kauai – Kauai Economic Opportunity Inc. Mediation Program
2804 Wehe Road
Lihue, HI 96766
Telephone: 808.245-4077
Fax: 808.245.7476

West Hawaii Mediation Center
P.O. Box 7020
Kamuela, HI 96743
Telephone: 808.885.5525
Fax: 808.887.0525
Website: www.whmediationcenter.org

Post-Event Recovery Programs – Primarily designed to reduce stress factors after a crisis situation and returning the individual(s) and workplace to normalcy to the extent possible.

Employee Assistance Program of the Pacific
1221 Kapiolani Blvd, #730
Honolulu, HI 96814
Phone: 808.531.3271
Email: info@eapacific.com
Website: www.eapacific.com

Quality of Life, Inc.
P. O. Box 61741
Honolulu, HI 96839-1741
Phone: 808.566.8600 or 808.739.9549

Neighbor Islands Toll Free: 1.877-597-8222

Workplace Solutions, Inc.
567 South King Street, Ste. 178
Honolulu, HI 96813
Phone: 808.545.5632 or 800.361.2200 (neighbor islands)
Email: workplacesolutions@hawaii.rr.com
Security Equipment – Assist in the design of workplace security with security hardware and software including surveillance cameras, alert systems, access control, etc.

Security Resources
99-1191 A Iwaena Street
Aiea, HI 96701
Phone: 808.485.8747
FAX: 808.485.8742
Email: sonnyd@securityresources.com

SimplexGrinnell
99-1379 Koaha Place
Aiea, HI 96701
Phone: 808.486.6678
FAX: 808.488.9618
Email: bkeaney@simplexgrinnell.com
Website: www.simplexgrinnell.com

Hotlines:

Domestic Violence:
- East Hawaii: 808.959.8864
- West Hawaii: 808.322.7233
- Kauai: 808.245.6362
- Lanai (M-F 8-5): 808.565.6700
- Lanai (may call collect): 808.579.9581
- Maui: 808.579.9581
- Molokai: 808.567.6888
- Oahu: 808.841.0822
- Kailua: 808.528.0606
- Kaneohe: 808.526.2200

Temporary Restraining Order (Family Court): 808.538.5959
(District Court): 808.538.5151

U.S. Attorney’s Office: 808.541.2850

Stalking Resource Center at the National Center for Victims of Crime: 202.467.8700

Rape Abuse and Incest National Network (RAINN) Hotline: 1.800.656.4673

Internet Resources

AFSCME Preventing Workplace Violence:

Infosyssec-The Security Portal for Information System Security Professionals
Corporate Security and Workplace Safety
http://www.infosyssec.net/infosyssec/security/corpsafe1.htm

MINCAVA Minnesota Center Against Violence and Abuse Electronic Clearinghouse
Workplace Violence: Weblinks, articles, fact sheets, and other informative resources.
http://www.mincava.umn.edu/workviol.asp
National Institute for Occupational Safety and Health (NIOSH)
  http://www.cdc.gov/niosh/topics/violence/

Stalking Resource Center at the National Center for Victims of Crime  www.ncvc.org

U.S. Dept of Agriculture Handbook on Workplace Violence Prevention and Response
  http://www.dm.usda.gov/workviolence.htm

U.S. Department of Labor Occupational Safety and Health Administration (OSHA)
  http://www.osha.gov/  or